



BOROUGH OF QUEENSLIFFE



RESIDENTS KIT

Revised November 2011

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Residents Kit

*Information correct at the time of compilation.
Please notify the Borough of Queenscliffe with any changes or additions to this
information on (03) 5258 1377 or email: info@queenscliffe.vic.gov.au*

November, 2011

Introduction

The Borough of Queenscliffe is the oldest and smallest Borough in Victoria, covering only 13 square kilometres. The predominantly urban Borough was created on 12th May, 1863, and has remained in existence since that time. It is the only Borough in Victoria to retain an elected Council since its establishment. The Borough is comprised of two townships of Queenscliff and Point Lonsdale and has a population of approximately 3,190 people.

The Borough is approximately 105 kilometres (1hour & 30mins drive) south-west of Melbourne and 35 kilometres (30 mins drive) east of the regional city of Geelong.

Queenscliff was first and foremost built for Government purposes. It provided postal, customs, health and telegraph services, lighthouse and signal services, military and defence establishments and the sea pilots service.

The Borough of Queenscliffe has a rich history of Aboriginal and European activity and settlement which contributes to the cultural and historical significance of the Borough. In the spirit of reconciliation Council acknowledges the Wathaurong people who have lived in harmony with the land and the waterways of this area for many centuries.

As well as being of high ecological value, the foreshore and marine environments contribute towards urban and landscape character which attracts many people to the Borough.

There are many significant historical buildings within the Borough which contributes to the community's distinctive built environment. Well preserved heritage buildings are one of the key tourism assets of the Borough.



“Safe Harbour for Sailors”

Residents Kit

Mayor's Welcome



Dear New Resident,

On behalf of Council and the community I would like to welcome you and your family to the Borough of Queenscliffe.

This Residents Kit has been prepared with the new resident in mind and aims to help you settle in to your new home quickly and easily, and gives you information on Council services and how to obtain more information if needed.

I hope that you take the time to read this document thoroughly and take note of anything of interest to you to follow up once you have settled in to the Borough.

Our Customer Service team are there to assist you with your queries about Council and our services so please do not hesitate to contact them on (03) 5258 1377. I also encourage you to keep abreast of issues in the Borough by regularly checking our website at www.queenscliffe.vic.gov.au , a lot of general information is available on our website and we regularly update it with information on current issues.

I'm sure you'll agree that our unique heritage and coastal environment makes the Borough of Queenscliffe a classic location for residents and visitors. The Borough of Queenscliffe had permanent resident population of 2,937 in 2008. These figures do not account for the significant numbers of temporary residents who own property and holiday or live part-time in the Borough (53.0% of assessments are absentee ratepayers).

As you will see from the extensive list of community organisations in this Kit our community is vibrant and very active in civic activities. I would encourage you to make contact with any organisations that sound interesting to you to find out more information. Actively being a part of a community organisation in the Borough is a very rewarding experience and the fastest way to meet new people.

Once again, welcome to the Borough and I hope you enjoy our vibrant community life.

Yours sincerely,

Cr Bob Merriman
MAYOR

Councillor Contact Details

MAYOR

Cr Bob Merriman

Mobile 0412 650 992

Email: bob.merriman@queenscliffe.vic.gov.au

Cr John Burgess

Mobile 0448 880 930

Email:

john.burgess@queenscliffe.vic.gov.au

Cr. Helene Butler

Mobile 0448 887 728

Email:

helene.butler@queenscliffe.vic.gov.au

Cr. Lloyd Davies

Mobile 0404 414 297

Email

Lloyd.davies@queenscliffe.vic.gov.au

Cr. David Mitchell

Mobile 0488 008 823

Email

david.mitchell@queenscliffe.vic.gov.au



Ordinary Meetings of Council are held on the third Wednesday of the month at 7.00pm in the Council Chambers. A Planning Review Meeting is held on the first Wednesday of the month at 7.00pm All meetings held at the Town Hall unless otherwise advertised All welcome.

Council Contact Details

Mr Lenny Jenner
CHIEF EXECUTIVE OFFICER

GENERAL MANAGER, PLANNING & INFRASTRUCTURE	Phil Josipovic
GENERAL MANAGER, GOVERNANCE & COMMUNITY	Ev Wuchatsch
SENIOR PLANNER	Mitch Hodgson
PROJECTS AND CONTACTS ENGINEER	Stuart Hansen
TECHNICAL OFFICER - ENGINEERING	Shane Poulter
MUNICIPAL BUILDING SURVEYOR	Graeme Giddings
ENVIRONMENTAL HEALTH OFFICER	Michelle Brown
FORESHORE & CARAVAN PARKS COORDINATOR	Garry Purton
LAW ENFORCEMENT OFFICER	Mark Osborne
ARTS OFFICER	Leanne Stein
COMMUNITY SERVICES COORDINATOR	Lisa Schorback
COMMUNITY DEVELOPMENT COORDINATOR	Emma Clark
BUSINESS & TOURISM COORDINATOR	Maree Greenwood
RATES COORDINATOR	Fiona Kerney
CUSTOMER SERVICE COORDINATOR	Angela Cripps

Council Offices
Borough of Queenscliffe
50 Learmonth Street
(PO Box 93)
QUEENSCLIFF VIC 3225

Phone: (03) 5258 1377
Fax: (03) 5258 3315
Email: info@queenscliffe.vic.gov.au
Internet: www.queenscliffe.vic.gov.au

Your
Councillors



Cr. Bob Merriman AM – Mayor

Cr. Merriman was elected to Council in November 2008. Cr Merriman was elected Mayor on 4 December 2008.

He is actively involved with the community, particularly sporting clubs and organisations.

Cr Merriman is a former Australian Industrial Relations Commissioner whose professional background includes the vehicle building, electrical and civil construction industries.

Cr Merriman is a former chief of Cricket Australia, Councillor of Latrobe University and Trustee of the Bradman and Cats Foundations.

PORTFOLIO REFERENCE GROUPS

Governance, Finance and External Relations

COUNCIL DELEGATE TO:

G21 Region Alliance Board
Point Lonsdale Structure Plan Committee

Municipal Association of Victoria

Email:

bob.merriman@queenscliffe.vic.gov.au



Cr. John Burgess

Cr. Burgess was elected to Council in March 2001 and was re-elected for a third consecutive term in November 2008.

His personal interests include spending time with his family, travelling and golf.

Cr. Burgess is a Fellow of Certified Practising Accountants and the Australian Institute of Company Directors.

Cr. Burgess brings to Council his professional skills and a broad business background.

PORTFOLIO REFERENCE GROUPS

Business and Tourism

COUNCIL DELEGATE TO:

Barwon Region Waste Management
Geelong Otway Tourism Board

COUNCIL COMMITTEE

Audit Committee

Email:

john.burgess@queenscliffe.vic.gov.au

Residents Kit



Cr. Helene Butler

Cr. Butler was elected to Council in November 2008.

Her interests include spending time with her children and family, reading, handicrafts and listening to music.

Cr. Butler has been actively involved with the Queenscliff Kindergarten, St Aloysius Primary School, Parents and Friends committees, Fundraising Auctions, Playgroups, Family and 'Children's Services' Network and the Queenscliff High School Site Steering Committee.

PORTFOLIO REFERENCE GROUPS

Community Development

COUNCIL DELEGATE TO:

Geelong Region Library Corporation

Email:

helene.butler@queenscliffe.vic.gov.au



Cr. Lloyd Davies

Cr. Davies was elected to council in November 2008.

He is passionate about bringing the community's views to council and protecting the environment.

He works as a Civil Engineer and has a degree in Marine Biology.

His interests include SCUBA diving, research, hiking and beach cricket.

PORTFOLIO REFERENCE GROUPS

Sustainability and Local Environment

Email:

lloyd.davies@queenscliffe.vic.gov.au



Cr. David Mitchell

Cr. Mitchell was elected to Council in November 2008.

His interests include facilitating greater community involvement, boating and enjoying Queenscliff and its unique natural environment.

Cr. Mitchell is a retired Corporate Banker, a past member of the Australian Institute of Chartered Accountants and has a Masters Degree in Urban Management.

PORTFOLIO REFERENCE GROUPS

Planning & Heritage

COUNCIL DELEGATE TO:

Association of Bayside Municipalities

Point Lonsdale Structure Plan Committee

COUNCIL COMMITTEE

Audit Committee

Email:

david.mitchell@queenscliffe.vic.gov.au

PART A – General Information

Aged Care & Disability Services

Services Provided

- Assessment
- Home care
- Personal care
- Social support
- Home Maintenance & modification
- Care Management
- Respite
- Transport assistance

These services are available for residents who meet the criteria for Home and Community Care Services through an assessment process. Eligible persons are frail aged or those who have a disability and their Carers', children and young adults with disabilities and their carers.

A trained Home Carer can assist you with:

- Cleaning/washing/ironing
- Paying bills/banking
- Appointments
- Shopping
- Meal preparation/Social Support
- Limited transport, Errands
- Personal care/medication supervision/Monitoring
- In home respite

Home Maintenance

- Lawn Mowing
- Basic home maintenance & modifications

Additional Services

- Community Care Packages
- Hospital in the Home
- Hospital to Home

Enquiries

Mrs Lisa Schorback
Community Services Co-Ordinator
Borough of Queenscliffe
Phone: 5258 4132
Fax: 5258 4043
Email: lisa.schorback@queenscliffe.vic.gov.au

Animals

Animals are managed according to the Domestic Animals Act 1994 and Councils Domestic Animal Management Plan.

All dogs and cats over the age of 3 months must be registered and micro-chipped with the Council and must wear their identification tags at all times whilst outside the owners premises.

Cats must be securely confined to their owners premises between 8.00 p.m. (EST) or 9.00 p.m. (DST) and 6.00 a.m. daily. Unrestrained cats are also prohibited in public areas. Cat owners are encouraged to place bells on their animals' collars to protect native bird life.

Dogs are required to be leashed at all times within the Borough of Queenscliffe. 'Narrows Beach' (Dog Beach) is a designated off leash area all year round. The 'Narrows Beach' (6B) may be accessed from the car park off the Bellarine Highway (Melways Ref: 236 A7). Dog Tidy Bag Dispensers are strategically placed and dog owners are obligated to clean up their animal's excrement.

A Permit is required to keep more than two (2) Domestic Dogs or Cats. A local law permit is required to keep poultry and any other animal not listed in the Council's Local Law

In the event of a lost pet or to report any other animal related matter, Council's Animal Control Officer may be contacted on (03) 5258 1377.



Arts & Culture

Council recognises the important role of culture and the arts in providing opportunities for communities to express, develop and celebrate their sense of identity and place.

The Borough Arts Officer supports, cultural and arts activities within the Borough and focuses on increasing the opportunities for participation at a local level.

Through the establishment of an arts register we promote the talents of our local community, through the Grants Program, we aim to strengthen the arts and cultural infrastructure of our community and to further enhance the artistic and cultural profile of the Borough.

To learn more about Culture and Arts activities within the Borough contact the Arts Officer by telephoning (03) 5258 1377 or by email at info@queenscliffe.vic.gov.au

Australia Day Celebrations

Australia Day is an annual community event and celebrations are a blend of ceremony and family fun and entertainment.

The occasion provides the opportunity to reflect on our Australian citizenship and our pride in being a part of the Borough of Queenscliffe.

The aim of Australia Day is to:

- Support our National Australia Day celebration and the raising of the Australian flag,
- Value our Australian citizenship and have pride in being a part of the Borough of Queenscliffe,
- Promote harmony whilst valuing our diverse backgrounds,
- Celebrate the achievements of our citizens and groups at the local level so that people can gain inspiration from them.

Australia Day awards are also presented to Citizen and Young Citizen and for the Community Event, Community Service and Community Environment Project of the Year. Nominations forms are available on the web site www.queenscliffe.vic.gov.au or from the Council Offices.

Banking Services

ANZ BANK

71 Hesse Street
Queenscliff
Phone: 5258 4922
ATM Service Available



BENDIGO BANK

65 Hesse Street
Queenscliff
Phone: 5258 4800
ATM Service Available



Queenscliff Post Office

47 Hesse Street
Queenscliff.
Phone: 5258 4219
(Commonwealth Bank, Bendigo Bank & National Australia Bank Agency)



Point Lonsdale Post Office

99 Point Lonsdale Road,
Point Lonsdale.
Phone: 5258 1159
(Commonwealth Bank & National Australia Bank Agency)



Boat Ramp - J L Jordan Reserve

Queenscliff's Boat Ramp is located in Jordan Reserve (Melways Ref. 236 H4) and is adjacent to Swan Bay, an environmentally sensitive wetland. To protect environmental values, boat users are requested to be diligent in their observance of all regulations.

Recently upgraded facilities include an amenity block with shower, and boat wash down bays. A parking and/or launching fee of \$10.00 (including GST) applies and a day ticket (24 hr), must be purchased from the machines on site, then displayed on the vehicle dashboard. Ticketing machines accept coins or credit card payments (Visa and Mastercard only). Alternatively, an Annual Permit is available - \$170 for non-residents and \$109 for resident ratepayers.

The Queenscliff Volunteer Coastguard also operates from this site and their station is staffed on weekends and holidays, to provide information and support.



Building Surveyors

Geelong & Surfcoast Building Surveying
413 Yarra Street
South Geelong 3220
Phone 5222 5000

Brian Sherwell & Associates
Suite 2, 156 Torquay Road
Grovedale 3216
Phone: 5241 2559

Peninsula Building Surveyors Network
Mr Phillip Newey
45 Santa Monica Boulevard
Point Lonsdale 3225
Phone: 5258 4648

Rob Lochrie Building Permits
12 Gurr Street
Geelong East 3220
Phone: 5229 3739

NJG Building Surveyors
45 Parkers Road
Dean Marsh 3235
Phone: 5264 1143

City of Greater Geelong
PO Box 104
Geelong 3220
Phone: 5272 5272

Certificates Issued by Council

Planning Certificate	\$18.20
Land Information Certificate	\$20.00
Building Certificate	\$90.70 (includes Part 1 & Part 2)

Children's Services

A range of children's services are available within the Borough of Queenscliffe including: - Maternal & Child Health, Playgroups, Kindergarten, Primary schools, Toy library, playgrounds etc.

Lonsdale House Child Centre

2 Old Geelong Road,
Point Lonsdale

Monday to Friday, 7.00am - 6.00pm

Contact: Sharon Hanson

Phone: 5258 4231

Maternal & Child Health Service

Bellarine Peninsula Community Health Service Inc.,
Nelson Road, Point Lonsdale.

The Maternal & Child Health program is provided free to all children under 6 years of age and the Maternal & Child Health Nurse is available for consultation regarding the health and development of your child. Groups for first time mothers are held throughout the year.

Appointments: Tuesday & Thursday

Contact: Mary Rose Attard

Phone: 5258 0840

Playgrounds

A number of playgrounds are located throughout the Borough of Queenscliffe. Please contact the Municipal Offices for details of various locations.

Point Lonsdale Playgroup

Anglican Church, Gill Hall
1 Albert Street, Point Lonsdale

Tuesday 10.30 am - 12 noon

Queenscliff Playgroup

Queenscliff Neighbourhood House
3 Tobin Drive, Queenscliff

Wednesday 9.30 am – 11.30 am

Contact: Jocelyn Wood

Phone: 0409 191 890

Queenscliff Kindergarten

10 Stevens Street, Queenscliff.
Phone/Fax: 5258 1342
Email: queenscliff.kin@kindergarten.vic.gov.au
3 & 4 year old Kindergarten
Contact: Heidi Volders

Montessori Playgroup

Pt Lonsdale School Hall,
Bowen Road, Point Lonsdale
Discovery based learning in a welcoming environment.

Contact : Kate Engler
Phone : 5258 4114

Queenscliff Toy Library

Queenscliff Primary School
Cnr Stokes & Stevens Street, Queenscliff

The Toy Library has a great range of toys, games, puzzles and dress ups to keep kids busy for hours.

Thursday mornings from 9.15am to 10.15am
Every 2nd & 4th Saturday from 9.00am - 10.00am

Contact: Norma
Phone: 5258 2933

St Aloysius School Playground Group

34 Stevens Street, Queenscliff

All mothers & fathers with young children most welcome for a play and a chat. Look forward to seeing you there! This group is not available at the moment due to construction works in the playground but hopefully up and running again by mid 2010

Friday: 9.15 – 11.00am
Phone: 5258 1736

Disability Services for young adults and children

Council is able to offer a range of services to assist in maintaining children or young adults with a disability in their own home environment. Services are available to residents who meet the Home and Community Care (HACC) guidelines.

Assistance can include:

- respite care, day / evening, including activities outside of the home,
- personal care,
- before / after school, Kinder and day care,
- transport within the Borough,
- care of a sibling of a child with a disability,
- provision of qualified care staff,
- Domestic assistance on a limited basis,

For information about the service contact Aged Care & Disability Services Coordinator, phone 5258 4132

Churches

Anglican

St James Anglican Church
1 Albert Street
Point Lonsdale

Phone: 5258 4624

St George the Martyr
22 Hobson Street
Queenscliff

Phone: 5258 4624



Catholic

Holy Trinity Catholic Church
34 Stevens Street
Queenscliff

Phone: 5258 1673



Uniting

Uniting Church Queenscliff
83 Hesse Street
Queenscliff

Uniting Church Point Lonsdale
11 Kirk Road
Point Lonsdale

Phone: 5258 1986



Citizenship Ceremonies

Citizenship ceremonies can be arranged individually or for groups of people. Group ceremonies are usually conducted as part of the Australia Day celebrations. Individual ceremonies are conducted at the Council Offices. Please contact the office for further discussion on (03) 5258 1377.

Community Groups, Clubs and Organisations

The Tourism & Community Development Coordinator is available to support the work of community groups within the Borough by providing information on funding opportunities and working together on projects to enhance the strong sense of community and belonging that we recognise exists within the Borough. A full list of organisations appears in Part B of this Residents Kit.

Community Newspapers

The Rip

Monthly Community Newspaper. Contact the Editor on (03) 5258 4131.
Print deadline is the last Thursday of the Month.

Queenscliffe Herald

Monthly Community Newspaper. Contact the Editor on (03) 5258 4828.
Print deadline is the last Friday of the Month.

Community Groups are welcome to promote their events.

Community Event Boards

Community noticeboards are located in the heart of the shopping strip in Point Lonsdale Road, in Field Park next to the Queenscliff Library and at the Gasworks Skate Park, Point Lonsdale.

The noticeboards are open to anyone wanting to publicise events or activities and post information of interest to the community.

Guidelines describing the type of information that can be posted can be found on the noticeboards. However, community noticeboards are not to be used for business or other commercial advertising or used to advertise the private sale of goods or services or to advertise 'garage' sales.

Residents Kit

Community Indigenous Plant Nursery

79 Nelson Road, Point Lonsdale

Plants indigenous to the Queenscliffe/Swan Bay areas are grown by volunteers at the Queenscliff Community Nursery for re-vegetation of the Borough. The Nursery is open every Wednesday 9-12, every third Sunday 10-12 and the last Friday of each month 9-12. Plants are also available for purchase, at minimal cost, by residents for their own gardens.

Working bees are also held every Wednesday from 9am-12noon with plants being available for purchase and volunteers are always welcome to assist with potting and planting

Contact the Council Offices on 5258 1377 details of the Nursery location. For further information please call 5258 1716 or the Council Offices.



Council Caravan Parks

Queenscliff Tourist Parks

Phone: 5258 1765

Incorporating Caravan/Camping Bookings for Queenscliff Recreation Reserve, Victoria Park, Royal Park, and Golightly Park. Queenscliff Tourist Parks is situated right on the beach and boasts quality clean facilities and camping sites, limited accommodation is also available.

Council Advisory Committees

The role of the Council Advisory Committees on which there is community representation is to consider matters referred to them by Council or alternatively to raise issues which the Committees feel are pertinent to the Council's operations. Committees have historically been important in developing policy and initiatives for Council. Committees include:

- Business & Tourism
- Community Development
- Governance, Finance and External Relations
- Planning, Heritage and Community Assets
- Sustainability and Environment
- Audit
- Vegetation

Through the use of community representatives, Council believes that it is tapping into the wider range of knowledge which is available in the community.

Council Communications

Annual Report

It is a requirement of the Auditor General's Office that Council produce an Annual Report. The Report contains information on Council's performance for the past year and details Council's finances. A copy of the report is available from the Council Offices.

Rates Newsletter

Rates Newsletter is produced quarterly and forwarded to ratepayers via their rates notices. The Newsletter covers various Council issues relevant at the time of printing. A copy of the Newsletter is also available on the Borough of Queenscliffe website.

Council Plans

The Council Plan, incorporating the Municipal Public Health and Wellbeing Plan, is a legislative requirement, however good business practice dictates that organisations have such a plan to inform their decision making and resource allocation. The Council Plan defines the strategic focus of Council over its 4 year term and sets the parameters for the activities to be funded in the Strategic Resource Plan and the annual Budget.

Copies of Plans are available on request or may be accessed via Council's website at www.queenscliffe.vic.gov.au

Disabled Persons Parking

The purpose of the State-wide Disabled Persons Parking Scheme is to provide people with significant ambulatory or intellectual disabilities with equality of opportunity to access facilities and services throughout the State. Permits issued under this Scheme are also recognised in other States under reciprocal arrangements.

The Scheme is administered by individual municipalities in accordance with the guidelines in the Disabled Persons Parking Scheme Code, to ensure consistent administrative practices and eligibility criteria.

To apply for a Disabled Parking Permit an application form must be completed by your doctor and then submitted to Council for assessment. You will be advised in writing within 3-5 working days whether your application is successful or not. To obtain an application form, please contact the Customer Service Officers on (03) 5258 1377 or at info@queenscliffe.vic.gov.au

Educational Facilities

Lonsdale House Child Centre

2 Old Geelong,
Point Lonsdale.
Phone: 5258 4231
Fax: 5258 1033
Email: lonsdal@bigpond.net.au

Lonsdale Children's Centre is the Borough's first and only child care centre. A Committee of Management consisting of parents was formed to operate the centre as a community-run, not-for-profit Incorporated Association, in accordance with the requirements of the Department of Family and Children's Services, to provide Quality Childcare for all children in our care.

Point Lonsdale Primary School

22 Bowen Road,
Point Lonsdale
Phone: 5258 1501
Fax: 5258 1549
Email: point.lonsdale.ps@edumail.vic.gov.au

Point Lonsdale Primary School with an enrolment of 190 is renowned for its ability to implement strategies that result in an engaging and innovative curriculum. The school offers specialist programs in Indonesian, Visual Arts and Physical Education in addition to Reading Recovery and support programs for students with additional needs. The school operates both Before and After School Care programs.

Queenscliff Kindergarten

10 Stevens Street, Queenscliff.
Phone/Fax: 5258 1342
Email: queenscliff.kin@kindergarten.vic.gov.au

3 & 4 year old Kindergarten
Contact: Heidi Volders

Queenscliff Primary School

Cnr Stokes & Stevens Street, Queenscliff.
Phone: 5258 1696
Fax: 5258 4060
Email: queenscliff.ps@edumail.vic.gov.au

Queenscliff Primary School is committed to developing resilient, life long learners who fulfil their potential in a caring and nurturing environment. Many out of town families choose to enrol their children in the school to access the small school environment and small class sizes. The school is maintained as a centre for the community, and aims to maximise its image as a school with concern for the welfare of children, and for its community and environment.

St Aloysius Catholic Primary School

34 Stevens Street,
Queenscliff.
Phone: 5258 1736
Fax: 5258 4266
Email: principal@saqueenscliff.catholic.edu.au

St Aloysius School, nestled between Swan Bay and The Rip, offers a Comprehensive Catholic Education for the children and families of Queenscliff, Point Lonsdale and surrounding districts. Established in 1902, St Aloysius has a proud history of involvement and presence in the local community. Enthusiastic staff, well maintained and resourced classrooms, small class numbers and a supportive parent community make it an ideal place for those who value these as important in beginning and developing education for their children.

Bellarine Secondary College

Peninsula Drive
Drysdale
Phone: 5251 9000
Fax: 5251 2646
Website: www.bellarinesc.vic.edu.au

For over 30 years Bellarine Secondary College (under its former name of Queenscliff High) has served students from all towns on the Bellarine Peninsula.

The college is situated on two campuses with Year 7 and 8 on Shell Road, Ocean Grove (rebuilt in 2004/5) and 9 to 12 at Drysdale, on Peninsula Drive with a current total enrolment of 1160. The college offers a rich and broad curriculum across all year levels and includes VCE, VCAL, VET and Applied Learning Programs.

Saint Ignatius College Geelong.

Peninsula Drive Drysdale VIC 3222

Phone : 03 52511136

Fax : 03 52 513547

info@ignatius.vic.edu.au

<http://www.ignatius.vic.edu.au/>

Christian College

Bellarine Campus

40 Collins Street

Drysdale

Phone: 5253 2998

Website: www.ccg.vic.edu.au

Deakin University

Geelong Campus

Pigdons Road

Waurnd Ponds

Phone: 5227 1100

www.deakin.edu.au

Geelong Waterfront Campus

Gheringhap Street

Geelong

Phone: 5227 1100

Gordon Institute of TAFE

Fenwick Street

Geelong.

Phone: 5225 0500

www.gordontafe.edu.au

The Gordon Institute of TAFE offers a wide range of specialist courses and innovative customised training in an effective partnership with regional business and industry.

Emergency Services

Queenscliff Police Station

56 Gellibrand Street

Queenscliff

Phone: 5258 4285

Emergency Calls: 000

Queenscliff Fire Brigade (CFA)

23-25 Stokes Street (Corner Learmonth Street)

Queenscliff

Phone: 5258 1622

Emergency Calls: 000

Ambulance Service Victoria

Emergency Calls: 000

State Emergency Service (SES)

SES Bellarine

Grubb Road

Drysdale

Emergency Calls: 132 500

Freedom of Information

The Freedom of Information Act establishes a legally enforceable right for the community to access information from certain records held by Council. Documents under Sections 7 & 8 of the Freedom of Information Act are available to the public. Requests for access to documents under the Act can be lodged with the Freedom of Information Officer at the Council Offices. A fee of \$24.40 is applicable to each application. General enquiries can be made by phoning the Freedom of Information Officer on (03) 5258 1377 or via email: foi@queenscliffe.vic.gov.au.

Funding & Grants Programs

Community Development Grants

Community Development Grants are offered on a yearly basis usually during February. The grants are intended to provide opportunities for Council and the community to work together to provide community services. The Grants program was developed to support arts and cultural activities that strengthen participation and contribute to the cultural life of our local community.

Heritage Grants/Restoration Fund

The Queenscliffe Restoration Fund offers low interest loans for the restoration or enhancement of historic buildings or works within the town. The urgency and importance of the works is the main criteria. The fund is available to assist home owners with any addition costs they may incur associated with repairs and maintenance of a heritage place. For further information, please contact Council's Planning Department on (03) 5258 1377.

Health Services

Bellarine Community Health Inc

2 – 16 Nelson Road
Point Lonsdale 3225
Phone: 5258 0888

Services Provided

Dental Services
Health Education
Maternal & Child Health Nurse
Occupational Therapy
Palliative Care
Podiatry
Social Worker
Welfare Advice
Youth Health Programs

Footcare nurse
Massage
Midwife Service
Optometry/Audiometry
Physiotherapy
Psychologist
Speech Pathology
Well Women's Clinic

Regular Programs & Services

Hydrotherapy
Cardiac Rehabilitation
Development Play Groups
Walking Groups
Young Adult Groups

Equipment Hire
Needle Exchange Program
Heart Health Maintenance Groups
Youth Groups
Friendship Groups

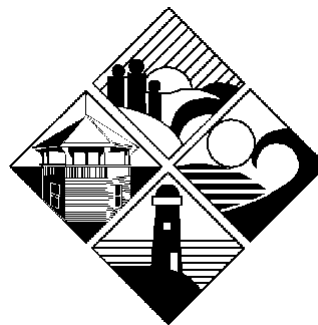
Support Groups

Alzheimer's Disease & related disorders carers support group
Arthritis Support Group
Carers Support Group
Parkinson's Exercise & support group
Barwon Hepatitis support group
Low Vision Support Group

Residential Accommodation

Coorabin Hostel
Phone: 5258 1289

Independent Accommodation
Group Housing.
Phone: 5258 1289



Chemists

Pardeys Pharmacy
52 Hesse Street
Queenscliff
Phone: 5258 1817



Point Lonsdale Pharmacy
55 Point Lonsdale Road
Point Lonsdale
Phone: 5258 1116

Dental Practitioners

Queenscliffe Dental Clinic
84 Hesse Street (enter from Stokes St)
Queenscliff
Phone: 5258 2388

Heritage Advisory Service

The Queenscliff Heritage Advisory Service is a partnership between State and Local Government and is funded jointly by the Borough of Queenscliffe and Heritage Victoria.

The Heritage Advisor is an architect experienced in building conservation with detailed knowledge of buildings in the Borough. Advice is provided to the Council on proposals affecting the heritage precincts and buildings listed in the Queenscliffe Planning Scheme.

The Heritage Advisor is available to consult with building owners, prospective purchasers, builders and designers. A more detailed brochure is available from the Council Offices.

Hire of Council Facilities

Hire of Municipal Ovals

The Royal Park oval is located on Point Lonsdale Road, Point Lonsdale at the intersection of Lawrence Road. The entrance to the Queenscliff Recreation Reserve Trust (Q.R.R.T.) oval is located at the end of Hesse Street, Queenscliff near Ocean View Lookout.

It should be noted that the use of both Royal Park and the Q.R.R.T. ovals is free to all residents and visitors alike. Hiring the ovals is only necessary when you require the exclusive use of the oval for a particular day, subject to availability.

Royal Park, Point Lonsdale (lighting available)	\$55.00 per day (inc. GST)
Q.R.R.T., Queenscliff	\$55.00 per day (inc. GST)

For more information and availability, contact Council's Customer Service Officers on (03) 5258 1377 or email: info@queenscliffe.vic.gov.au.

Hire of Princess Park Pavilion

The Princess Park Pavilion is located in lower Princess Park, Hygeia Drive, Queenscliff. The following prices, GST inclusive, apply:

Local Residents and Groups	\$72.00 per day
Non Local Residents and Groups	\$155.00 per day
Power Usage Only	\$41.00 per day
Security Deposit	\$500.00

All bookings must be covered by insurance. Insurance for private functions are available through the Council, however carnivals, sporting events and pop concerts are unable to be insured using Council's Insurance company.

Security Deposits must be paid at time of booking. Hire fees must be paid at least 10 days prior to date of hire.

For more information and availability, contact Council's Customer Service Officers on (03) 5258 1377 or email: info@queenscliffe.vic.gov.au.

Hire of Town Hall

The Town Hall is located at 50 Learmonth Street, Queenscliff next door to the Municipal Offices. Maximum capacity of the hall is 300 seated and 400 standing. Upon request hire of the hall includes 140 chairs and 6 trestle tables. The following prices, GST inclusive, apply:

Local/Not for Profit (set up own chairs)	\$40.00 per day
Social Events/Functions	\$250.00 per day
Commercial	\$400.00 per day
Security Deposit	\$500.00

Like the Pavilion, all bookings must be covered by insurance. Insurance for private functions are available through the Council, however carnivals, sporting events and pop concerts are unable to be insured using Council's Insurance company.

Security Deposits must be paid at time of booking. Hire Fees must be paid at least 10 days prior to date of hire.

For more information and availability, contact Council's Customer Service Officers on (03) 5258 1377 or email: info@queenscliffe.vic.gov.au



Town Hall Decorated for Medieval Wedding

Justices of the Peace

Mrs Val Lawrence
2 The Esplanade
Queenscliff 3225
Phone: 5258 1616

Mr Ron Forbes
10 Ann Street
Point Lonsdale 3225
Phone: 5258 2480

Mr David Mehegan
8 Lakeland Court
Point Lonsdale 3225
Phone: 5258 1822

Mr Graham Christie
33 Nelson Road
Point Lonsdale 3225
Phone: 5258 2169

Mrs Gwen Joyce
25 Nelson Road
Point Lonsdale 3225
Phone: 5258 3859

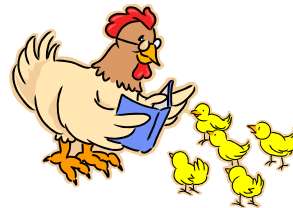
A full list of Justices of the Peace can be located on the Department of Justice website – www.justice.vic.gov.au/justices or by phoning 1300 365 567.

Library Services

Queenscliff Library
55 Hesse Street, Queenscliff
Phone: 5258 2017

Hours of Operation

Monday	1.30 pm - 5.00 pm
Tuesday	1.30 pm - 5.00 pm
Wednesday	10.00am - 5.00pm
Thursday	10.00 am - 5.00 pm
Friday	10.00 am - 5.00 pm
Saturday	9.30 am - 12 noon
Sunday	Closed



Local Laws

Parking

Visiting motorists are reminded of their mandatory responsibility to observe and comply with signage and regulations. Parking in the main street of Queenscliff is 1 and 2 hour time limits between the hours of 10.00am – 5.00pm daily.

Fire Prevention/Lighting of Fires of Private Land

The lighting of any fire in the open (properly constructed BBQ's excepted) is strictly prohibited without a Permit. Applications for Permits should be directed to Council's Municipal Fire Prevention Officer at the Municipal Offices during office hours or after hours on Mobile **0418 525 904**.

Please note Incinerators are prohibited in the Borough of Queenscliffe.

Nature Strips and Gardens

Residents are required to ensure that any trees or plants growing on land owned or occupied by them do not overhang a footpath or nature strip at a height less than 2.3 metres or a road at a height less than 3 metres.

A Permit is required for the removal of any native vegetation from certain properties located in Point Lonsdale and some parts of Queenscliff, so please check with Council Officers prior to undertaking vegetation projects.

A Permit is also required to plant, cut, or remove a tree, shrub, or other plant on a nature strip or to place a rubbish skip. Information sheets concerning plant species and planting guidelines are available from the Council Offices.

Activities Requiring A Permit

- To place any advertising signage on public land (including Garage Sale Notices);
- To place a rubbish skip on your nature strip – Company supplying skip to obtain permit;
- To plant, cut or remove trees, shrubs or other plants on your nature strip;
- To remove any native vegetation from certain properties in Pt. Lonsdale and some parts of Queenscliff;
- To keep more than 2 dogs and 3 cats per property;
- To sell or offer for sale or hire, goods or services;
- To consume alcohol in public.

Prohibited Activities on Public Land

- Hawking and Peddling;
- Consumption of alcohol in public (Permit required);
- Use of skateboards, blade or roller skates, scooters or similar recreational devices, in the shopping area;
- Open Air Burning;
- Littering or dumping of rubbish including garden refuse;
- Unauthorised removal of vegetation;
- Camping/Sleeping in vehicles.

Council Law Enforcement Officers patrol daily and issue 'on the spot' penalties for non-compliance in all matters. The Duty Officer may be contacted on 5258 1377.

Markets

Queenscliffe Community Market

PO Box 100, Queenscliff 3225

Phone: 0408 340 932

Last Sunday of the month - September to May – located at Lower Princess Park, Queenscliff

Point Lonsdale Market

PO Box 42, Point Lonsdale 3225

Phone: 0417 037 970

Market held 2nd Sunday of the month all year – located at Point Lonsdale Primary School Hall, Bowen Road, Point Lonsdale.

Queenscliff Harbour Farmers Market

PO Box 237, Queenscliff 3225

Phone: 5258 5459

Market held 3rd Sunday of the month – located at eastern end of the Queenscliff Harbour are park – Wharf Street

Members of Parliament

Commonwealth

Mr Darren Cheeseman,
Federal Member for Corangamite
Shop 2, 75 High Street
Belmont VIC 3216
Phone: 5243 2400
Fax: 5241 1863

State of Victoria

Hon Ms Lisa Neville, MLA
Member for Bellarine
71 Bellarine Highway
Newcomb VIC 3219
Phone: 5248 3462

Mr Peter Kavanagh MP
Member for Western Victoria,
2nd Floor 1 Yarra Street
Geelong VIC 3220
Phone: 5222 1503

Mr David Koch
Member for Western Victoria
69A Gheringhap Street
Geelong VIC 3220
Phone: 5222 1941

Municipal Emergency Management Plan

The Borough of Queenscliffe Municipal Emergency Management Plan addresses the prevention of, response to and recovery from emergencies within the Borough. A copy of the plan is on Council's website www.queenscliffe.vic.gov.au and can be made available in alternative formats for people with a disability on request.

Museums

Queenscliffe Maritime Museum

2 Wharf Street

Queenscliff

Phone: 5258 3440

Internet: www.maritimequeenscliffe.org.au

Email info@maritimequeenscliffe.org.au

Queenscliffe Historical Museum Inc

49 Hesse Street

Queenscliff

Phone: 5258 2511

Email: qhminf77@bigpond.net.au

Fort Queenscliff Museum

1 King Street

Queenscliff

Phone: 5258 1488

Queenscliff Cemetery

Point Lonsdale Road, Point Lonsdale

Mr Ron Forbes, Secretary

Phone: 5258 2480

Queenscliffe & District Neighbourhood House

3 Tobin Drive,
Queenscliff
Phone: 5258 3367
Fax: 5258 4145
Email: qnhouse@bigpond.net.au
Website: www.users.bigpond.net.au/qnhouse

The Queenscliffe Neighbourhood House provides a warm and friendly environment for all members of the community to come together to share skills, knowledge and friendship.

Regular programs and activities include:

- Computer and Internet classes
- Yoga
- Local Environment courses
- Photography
- Art
- Language classes

Interest groups including Chess, Photography, Computer Help, Playgroup, Patchwork Network, and Community Choir.

Internet Access, Photocopying, Laminating and Fax services are available at low cost.

Office hours are Monday to Friday, 9am to 12 noon, however the House is usually open during the afternoons. Phone to confirm daily opening times.

Rates & Valuations

Whilst rate revenue is a major source of income which is used to finance works and services to the community, it only accounts for approximately 60 per cent of Council revenue. The other major revenue source is Government grants.

Determining Rates

Council rates are calculated on the capital improved value (CIV) of your property. The capital improved value of the property is the market value of the property, which takes into account the land and improvements fixed to the land.

Your rate bill is calculated by multiplying the rate in the dollar (as adopted by Council on an annual basis) by the capital improved value of your property.

Property Valuations

Property valuations are carried out across the Borough/State every two years.

Pension Concession

A person holding a current Pensioner Concession Card may be entitled to a rebate (maximum \$184.30) from their Council rates. Application must be made for any given year prior to 30 April. If for any particular reason your card type or number changes, you need to notify the Rates Department.

Important Dates to Remember

Council rates are paid in four quarterly instalments on 30 September, 30 November, 28 February and 31 May.

Payment Methods

There are a number of methods made available for the payment of rates. A detailed description is included on the reverse of the rates notice. Those offered include:

In Person

Payments may be made by cash, cheque, money order or EFTPOS (including credit cards) at the Council Offices. A receipt will be issued by the cashier.

By Mail

Your payment may be forwarded by cheque/money order to the Council Offices. Please make cheques payable to the Borough of Queenscliffe and crossed 'Not Negotiable'. Card payments are not accepted through this payment method.

Residents Kit

BPAY by Phone/Internet

Contact your participating bank, credit union or building society to make this payment directly from your cheque or savings account. You will be required to quote your biller code and reference number as will be indicated on the front of your rate notice.

Internet Payments

Payment is also available via Internet Payment (Credit Card Only). Please visit our website at www.queenscliffe.vic.gov.au and click on the 'Online Payment' tab located at the top of the page, then follow the prompts.

Australia Post

Payment can be made at any Australia Post Agency. Simply present your rates notice intact with your payment. Credit Card payments are not accepted through this method.

Change of Name/Address

We need to hear from you in writing, notifying us of your new address details. All ratepayers are required to sign the Change of Address notification. If you have any queries, please contact the Customer Service Staff.

Reconciliation

The Borough of Queenscliffe supports the ideal of reconciliation between indigenous and non indigenous Australians.

Council believes that an important step towards reconciliation is to promote recognition of the Wathaurong people as the original owners of the land.

On official occasions held by Council within the Borough of Queenscliffe a statement will be made acknowledging that the Wathaurong people and their forebears have lived in harmony with the land and waterways of this area for many centuries.

Council also supports the notion of flying the Aboriginal flag at the Council offices as a sign of respect for the indigenous people and to promote and support reconciliation.

Skate Park

The Gasworks Skate Park is located at 240 Point Lonsdale Road, Point Lonsdale. It caters for skating abilities of beginners through to more advanced and adventurous skaters, roller blades, and BMX riders.

Children under the age of 10 require parental supervision. Safety gear must be worn at the Skate Park.



Sport, Recreation & Leisure

Within the Borough there are many exceptional opportunities for people of all abilities to engage in sport, recreation and leisure activities, both formal and informal.

Many activities revolve around our beautiful natural and heritage environments including:

- walking and cycling tracks,
- beaches and Bay,
- boating and sailing,
- parks and playgrounds,
- sporting clubs and facilities.

Many sporting clubs provide both competition and recreational opportunities including football, cricket, netball, bowls, golf, sailing, tennis, badminton, surfing, squash and gym. A listing of the sports clubs within the Borough is contained in Section 2.

For information about the many sporting, recreation and leisure options available phone 5258 1377.

Transport

Bellarine Transport Connections

The project aims to work with communities on the Bellarine Peninsula to develop transport initiatives to improve transport for the whole community. For information contact Peter Hibbert, phone 0447 449 337.

Bellarine Transit Bus Lines

Phone: 5223 2111

Regular bus service from Queenscliff & Point Lonsdale to Geelong daily, with some services connecting through Ocean Grove and Barwon Heads. Please contact the above number for a timetable.

Bellarine Taxi Services

Phone: 1800 636 636 (Freecall)

Peninsula Sea Road Transport

Phone: 5258 3244

Fax: 5258 1877

Website: www.searoad.com.au

The MV Sorrento and MV Queenscliff car and passenger ferries cross-southern Port Phillip Bay 24 times a day - on the hour every hour, from 7am until 6pm every day of the year.

Able to carry up to 700 passengers and 80 vehicles each, the twin hull vessels are built to operate in all weather conditions. The ferries are located at the Queenscliff harbour, Queenscliff and the Sorrento pier, Sorrento.

Visitor Information Centre

55 Hesse Street, Queenscliff
Phone: 5258 4843 or 1300 884 843
Fax: 5258 3726
Email: info.centre@queenscliffe.vic.gov.au

For all your needs in Queenscliff and Point Lonsdale contact our friendly staff. The Visitor Information Centre offers a wide range of services, including expert advice on our local area, accommodation referral service, internet access, local ticket sales outlet, and souvenir sales. Open 9-5 every day, except Christmas Day.

Whether it be for yourselves wishing to learn more about the attractions of Queenscliff, or your friends and family coming to visit, the Centre can supply you with the information you need to explore our historic township, the beautiful Bellarine Peninsula and the spectacular Great Ocean Road.

Waste Collection

Household Collection

Recycling & Garbage is collected every week within the Borough of Queenscliffe. An information sheet can be obtained from the Council Offices.

Monday

Ocean Road to Kirk Road, Point Lonsdale

Tuesday

North of Kirk Road to Grimes Road, Point Lonsdale

Wednesday

North of Grimes Road to Bellarine Highway traffic lights, Point Lonsdale

Thursday

All of Queenscliff

Waste & Disposal Centre

Drysdale Tip
Accepts local household green waste and domestic refuse. The Drysdale Tip is situated at Becks Road, Drysdale.
Phone: 5251 2935

Operating Hours - 8.00am to 4.15pm – 7 Days a week (Closed Christmas Day, Anzac Day & Good Friday).

PART B – Community Organisations Listing

Organisation	Address1	Town Postal Code	Contact Phone	General Information
Anglican Parish of St Georges, Queenscliff	16-26 Hobson Street	QUEENSCLIFF 3225	5258 4624	Worship services Sunday & Wednesdays. Everyone welcome! Also available for Weddings, Baptisms etc.
Anglican Parish of St James, Point Lonsdale	1 Albert Street	POINT LONSDALE 3225	5258 4624	Well run Anglican Parish. A friendly community with lots of volunteers doing community work. Visit http://users.pipeline.com.au/lizard/stjames.htm
Bellarine Community Health Inc	PO Box 26	POINT LONSDALE 3225	5258 0888	Community Health Services – individual client appointments – allied health staff, health education & promotion, Residential Aged Care Hostels.
Bellarine Peninsula Railways	PO Box 166	QUEENSCLIFF 3225	5258 2069	Steam train runs every Sunday (plus Tuesdays and Thursdays in school holidays). The Railmotor (diesel) service runs every Tuesday and Thursday. Volunteers work on trains, in admin and in the shop. New volunteers are very welcome. Visit www.bpr.org.au
Bellarine Peninsula Tourism	PO Box 588	OCEAN GROVE 3226	52447107	Bellarine Peninsula Tourism (BPT) is our local tourism association and makes up part of the regional tourism association, Geelong Otway Tourism. BPT works in partnership with Geelong Otway Tourism in their marketing, development and community awareness programs. They are concerned with visitor services, Facilities and encourage new tourism development.
Combined Probus Club of Point Lonsdale	PO Box 217	QUEENSCLIFF 3225	5258 3817	Probus is a club which provides companionship and mental stimulation for retired business and professional people. Visit www.probus.com.au
Combined Probus Club of Queenscliffe Inc	PO Box 149	QUEENSCLIFF 3225	52 58 2147	An opportunity to join a group of men and women who are retired or semi-retired, who enjoy meeting with others, listening to guest speakers and visiting places and organisations of specific appeal. Visit www.probus.com.au
Cosmopolitan Lodge No. 96 - Masonic Lodge	C/- 6 Bellarine Highway	QUEENSCLIFF 3225	5251 3477	Rdark13@bigpond.net.au
Cottage by the Sea – Queenscliff Inc	29 Flinders Street	QUEENSCLIFF 3225	5258 1663	Cottage by the Sea aims to provide a haven for emotionally, socially or physically disadvantaged children whose families may be undergoing some trauma. Care is provided in a relaxed holiday environment and children are presented with many opportunities to develop self esteem, learn new skills, discover life's simple pleasures and make new friends. Visit www.cottagebythesea.com.au

Borough of Queenscliffe

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Organisation	Address1	Town Postal Code	Contact Phone	General Information
Cottage by the Sea Queenscliff Inc– Ladies Auxiliary	29 Flinders Street	QUEENSCLIFF 3225	5258 1663	A focal point for Cottage fundraising with members working tirelessly and enthusiastically in support of the Cottage program. Luncheons, morning coffees, pet days, arts and craft shows, movie nights, garden exhibitions and golf days are just a selection of the many activities that the branches have conducted. New members welcome. Visit www.cottagebythesea.com.au
Fort Queenscliff Museum Foundation	1 King Street	QUEENSCLIFF 3225	5258 1488	Conducts historical educational tours of historic Fort Queenscliff which includes a visit to the Fort Queenscliff Museum. You might like to join the 'Friends of the Fort' or volunteers are always very welcome. Visit www.defence.gov.au/army/history/museums.htm
Gas Works Stake Park	C/- PO Box 93	QUEENSCLIFF 3225	5258 1377	The Skate Park Committee aims to make the Gasworks Skate Park a safe & fun place for everyone. The Committee is a group of skateboarders who meet to develop the Skate Park & plan activities for skaters including competitions, night skate events, visits to other skate parks etc.
Holy Trinity Church- Queenscliff	34 Stevens Street	QUEENSCLIFF 3225	5258 1673	The parish is a family committed to praying and growing together, to build on the gifts of our past, the living of our present and our hope for the future. Visit www.melbourne.catholic.org.au/parishes/parishdetail.asp?parish_id=184
Lighthouse Photo Group	C/- 6 Beach Close	POINT LONSDALE 3225	5258 3213	A group for all interested in any aspect of photography which meets monthly (3rd Monday) at the Queenscliffe Neighbourhood House at 7.30 p.m. to have guest speakers, tutorials, workshops and outings. Members also participate in the Arts Festival
Lions Club of Queenscliff/Point Lonsdale.	PO Box 37	POINT LONSDALE 3225	5258 4648	Part of the worlds largest service club, providing services to all facets of the Community in particular youth & elderly. Visit www.queenscliffpointlonsdale.vic.lions.org.au/
Lonsdale House Child Care	2 Old Geelong Road	POINT LONSDALE 3225	5258 4231	LHCC provides child care in the Borough and Bellarine Peninsula for families of children at risk, single parents, working parents & social parents. All are able to access the Government CCB Allowance.
Lonsdale Golf Club Inc.	69 Fellows Road	POINT LONSDALE 3225	5258 1955	Lonsdale Golf Club, at the entrance to Port Phillip Bay, is an 18 hole grass greens, sand belt course suitable for play in all weather conditions. The fairways are gently undulating with each secluded from its neighbour by an abundance of ti-tree. The native bird life, which is feature of the course, flourishes around the immediate proximity of Lake Victoria, which is within the playing area. Visit www.lonsdalegc.com.au

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Organisation	Address1	Town Postal Code	Contact Phone	General Information
Maternal & Child Health Nurse	P.O Box 26	POINT LONSDALE 3225	5258 0840	The Maternal & Child Health Program is provided free to all children under 6 years. The M&CH Burse is available for consultation regarding the health & development of your child. Parenting groups are held throughout the year.
Merrilyn Singers	PO Box 258	QUEENSCLIFF 3225	5258 3554	A group of ladies who sing at local retirement centres each month.
Probus Club of Point Lonsdale – Queenscliff Inc	PO Box 11	QUEENSCLIFF 3225	5258 4201	The Club meets every third Tuesday from 9.30am at the Uniting Church Hall in Hesse Street, Queenscliff. New members and guests are always made most welcome and the variety of trips, dinners, day visits, guest speakers, golf, bowls and fellowship engaging the retired gentlemen of the area are all first class. Fraternity is our foremost charter. Visit www.probus.com.au
Pt Lonsdale Bowling Club Inc.	PO Box 30	POINT LONSDALE 3225	5258 1241	Club provides a range of competitive and social bowls throughout the year as well as a number of social activities. Visitors and new players welcome. Coaching available
Pt Lonsdale Civic Association	PO Box 28	POINT LONSDALE 3225	0425 864 498	We endeavour to represent the local community, supporting people, conservation and environment. Bring your ideas. We meet on the second Friday night of each month (except June & July) at the Uniting Church Hall, Kirk Rd, Point Lonsdale at 8.00 pm. Visit www.plca.asn.au or peterumpf@bigpond.com
Pt Lonsdale Christmas Tree Committee	c/- 9 Johnstone Street	POINT LONSDALE 3225	5258 1264	The Point Lonsdale Christmas Tree lighting and community celebration of Christmas is held on the first Saturday in December at the Christmas Tree in Point Lonsdale. The Christmas Tree Committee organise the installation of the lights and associated activities and are always happy to welcome new members.
Pt Lonsdale Market Committee	PO Box 42	POINT LONSDALE 3225	0417 037 970	The Point Lonsdale Market is held on the second Sunday of the month from 9am to 2pm at the Point Lonsdale Primary School, Bowen Road, Point Lonsdale.
Pt Lonsdale Playgroup	14 Kings Court clo Anglican Church 1 Albert Street	POINT LONSDALE 3225	5258 3758	Warm and friendly atmosphere for parent's with under 2's year olds. Meet on Tuesdays from 10.30am – 12noon at the St James Church Hall, 1 Albert Street, Point Lonsdale. New families always welcome. Visit www.playgroupaustralia.com.au
Pt Lonsdale Primary School	Bowen Road	POINT LONSDALE 3225	5258 1501	Education Prep – Grade 6. Offering before and after school care in addition to teaching and learning programs, catering to the needs of all students in a family friendly setting.
Pt Lonsdale Surf Life Saving Club	PO Box 120	POINT LONSDALE 3225	5258 1257	Providing patrolled beaches at Queenscliff and Point Lonsdale, aquatic sport activities, Lifesaving training and Education and Social Activities. Visit www.pointlonsdaleslsc.asn.au

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Organisation	Address1	Town Postal Code	Contact Phone	General Information
Pt Lonsdale Tennis Club	131 Fellows Road	POINT LONSDALE 3225	5258 3272	To promote tennis – Mid Week Ladies, Over 55's Senior, Night Mixed tennis, Junior tennis on Saturday mornings. Everyone welcome. with confidence.
Bellarine Woodworkers	PO Box 489	DRYSDALE 3222	5251 3484	Meet on First & Third Monday of the month at 1.30pm Springdale Community Centre, Drysdale. A variety of woodwork activities are enjoyed by club members. Visit http://home.vicnet.net.au/~woodiesg/
Queenscliff Bowling, Tennis & Croquet Club	118 Hesse Street	QUEENSCLIFF 3225	5258 1773	Competitive and social Lawn Bowls, Tennis and Croquet along with a range of other recreational activities. Full food and beverage facilities available seven days a week. Visit www.queenscliffbowling.com.au
Queenscliff Cemetery Trust	10 Ann Street	POINT LONSDALE 3225	5258 2480	The Cemetery Trust operates the Queenscliff Cemetery. All Cemetery records are stored locally and historic records are accessible for ease of family history searches. Visit www.ozgenonline.com/aust_cemeteries/vic/queenscliffe/queenscliff.htm
Queenscliff Coast Guard	PO Box 20	QUEENSCLIFF 3225	5258 2222	Volunteer Marine Safety & Rescue organisation. Promote boating safety, Public Education, Courses and Training. Weekend & Public Holidays – Duty days at Queenscliff Headquarters – Boats Patrols & Marine Radio communications. Visit www.coastguard.com.au/squadrons/vic/flotillas/VF9/default.htm
Queenscliff Cricket Club Inc.	PO Box 97	QUEENSCLIFF 3225	5258 4588	Milo 'Have a Go' cricket, right through to A Grade. All ages and standards of Cricket catered for, For a fun, social family atmosphere call into the Queenscliff Cricket Club Visit http://queenscliff.cricketvictoria.com.au
Queenscliff Cruising Yacht Club	PO Box 77	QUEENSCLIFFE 3225	9457 3169	Queenscliff Cruising Yacht Club is located on Swan Island, within a wildlife sanctuary. Facilities include a Clubhouse with a wharf along the western boundary of Sand Island. Members and visitors can berth their vessels at the Club wharf whilst visiting the Club, subject to the Club's by-laws. Vehicular access to the Club is across Commonwealth Department of Defence land, that is restricted to the general public. Visit www.qcyc.yachting.org.au
Queenscliff Film Society	22 Stevens Street	QUEENSCLIFF 3225	5258 3278	We show an alternative 16mm movie once a month in a warm, friendly atmosphere. We offer fun, friendship, wine and nibbles. Membership is \$45 for 11 movies or \$5 a movie.
Queenscliff Fire Brigade	PO Box 283	QUEENSCLIFF 3225	5258 1622	Volunteer Fire Brigade servicing the Borough of Queenscliffe. New members always welcome. Visit www.cfa.vic.gov.au

Borough of Queenscliffe

Residents Kit

Organisation	Address1	Town Postal Code	Contact Phone	General Information
Queenscliff Football and Netball Club	PO Box 88	QUEENSCLIFF 3225	5258 4588	QFNC Caters for all ages – Fun, Family atmosphere.
Queenscliff Golf Club Inc.	PO Box 67	QUEENSCLIFF 3225	5258 1951	Golf bookings call 5258 4344. Uniquely located Island Golf Course. Memberships available. Green fee players welcome. Come and enjoy a unique golfing experience. Visit www.queenscliffgolfclub.com.au
Queenscliff Kindergarten Inc	10 Stevens Street	QUEENSCLIFF 3225	5258 1342	Managed by a parent committee, which provides an opportunity for parents to become closely involved, the Queenscliff Kindergarten caters to 3 & 4 year old children and provides creative activities, development of physical skills, helps increase independence and aims to develop positive self-awareness and confidence. Visit http://home.vicnet.net.au/~gkkids/
Queenscliff Library	55 Hesse Street	QUEENSCLIFF 3225	5258 2017	Membership is free. A wide range of books, magazines and audio books. Visit www.geelonglibraries.vic.gov.au
Queenscliff Lonsdale Business & Tourism Inc.	PO Box 66	QUEENSCLIFF 3225	5258 4843	Queenscliff Lonsdale Tourism (QLT) is the peak tourism and traders association within the Borough of Queenscliffe. QLT represents members, local businesses and the entire community within the Borough. QLT strives to take advantage of the growth in the tourism industry by attracting more visitors to Queenscliff and Point Lonsdale, however also endeavour to maintain the quality of life for those living in the Borough.
Queenscliff Lonsdale Yacht Club Inc.	PO Box 35	QUEENSCLIFF 3225	0439 030 255	Yacht racing and social sailing activities in and around Queenscliff and Point Lonsdale including dinghy sailing over summer. Contact the Secretary for details.
Queenscliff Music Festival Inc.	PO Box 148	QUEENSCLIFF 3225	5258 4816	Last weekend in November sees Queenscliff come alive with a diverse range of music, street entertainment, market & food stalls. Get involved and enjoy the experience which is now nationally recognised. Visit www.gmf.net.au
Queenscliff Playgroup	59 Learmonth Street	QUEENSCLIFF 3225	5258 4442	Playgroup meets on Monday's from 10.30am – 12noon at the Queenscliffe & District Neighbourhood House, 33 King Street, Queenscliff. New families always welcome. Visit www.playgoups.org.au
Queenscliff Primary School	PO Box 91	QUEENSCLIFF 3225	5258 1696	Queenscliff Primary School is a small community based school which attracts students from within the Borough and beyond. It offers excellent learning opportunities for Prep – Year 6 and achieves great results with small classes. Visit www.queenscliffps.vic.edu.au
1st Queenscliff Sea Scouts	PO Box 181	QUEENSCLIFF 3225	0428 309 060 5258 2705	Provides scouting and cub activities for boys and girls aged from 7 to 15. Visit www.vicscouts.asn.au or http://www.1stqueenscliff.asn.au or email 1st.queenscliff.gj@gmail.com

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Residents Kit

Organisation	Address1	Town Postal Code	Contact Phone	General Information
Queenspoint Pedal Pushers				Social cyclists from Queenscliff and Point Lonsdale. No Fees, No meetings, no fitness - just join us sometimes to ride and chat. Regular Qurides Monday and Friday mornings 8.00am opposite IGA Point Lonsdale or 8.05am at The Springs and Monday afternoon rides winter time departures 2.55pm and 3.00pm. Leisurely ride to the Ferry Terminal approx 90 minute return ride. Departure times are adjusted periodically to reflect seasonal conditions. For an up-to-date schedule and contact visit http://queenspointpedalpushers.blogspot.com/
Queenscliff Harbour Farmers Market	P O Box 237	QUEENSCLIFF 3225	5258 5459	3rd Sunday of each month - eastern end Queenscliff Harbour car park - Wharf St
Queenscliff Senior Citizens Club Inc.	14 Symonds Street	QUEENSCLIFF 3225	5258 2108	Everyone Welcome! (55 years and over). Offering a range of social and recreation activities. Rooms are also available for hire. Come join in and bring along your ideas.
Queenscliff Sports Club Inc	PO Box 102	QUEENSCLIFF 3225	5258 2304	Recreation Centre including a 32 Bed sports camp facility, Squash, Badminton, Hall Hire, Gym. All hire enquiries to 03 5258 2304.
Queenscliff Urban Fire Brigade Auxiliary	C/- 3 Queen Street P O Box 283	QUEENSCLIFF 3225	5258 1622	Queenscliff Fire Brigade is a Volunteer Fire Brigade. Community members are invited to call into the Fire Station in Stokes Street at any time. New members are very welcome.
Queenscliff/Pt Lonsdale RSL	9 King Street	QUEENSCLIFF 3225	5258 1705	Welfare of members and wives. Social activities (indoor bowls). Commemorative services (ANZAC Day). Fall for hire. Visit www.rslvic.com.au
Queenscliffe Committee for Reconciliation	8 Springhill Court	QUEENSCLIFF 3225	5258 1722	A small active group who support reconciliation between indigenous and non indigenous Australians and who plan community activities as part of Reconciliation Week. Visit www.reconciliationvic.org.au
Queenscliffe Community Association	PO Box 19	QUEENSCLIFF 3225	5258 3381	QCA provides opportunities for communication between residents and Council on issues of community concern. Meetings are the third Thursday of the month at the Queenscliffe Neighbourhood House, 33 King Street, Queenscliff. Meeting time 7.30pm, New members welcome, supper provided.
Queenscliffe Community Market Inc.	PO Box 100	QUEENSCLIFF 3225	5258 2980 0108 340 932	The Market operates on the last Sunday of the month from September to May. The Market is co-ordinated by a group of volunteers committed to the operation of the market – selling high quality home made, produced or grown products. The Market Committee distributes funds raised to local groups or projects. Visit www.whatsoningeelong.com.au/markets.html

Borough of Queenscliffe

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Organisation	Address1	Town Postal Code	Contact Phone	General Information
Queenscliffe Community Nursery	23 Old Geelong Road	POINT LONSDALE 3225	5258 1716	T The Community Nursery is located at 79 Nelson Road, Pt Lonsdale. Plants indigenous to the Queenscliffe area are grown by volunteers. The Nursery is open every third Sunday of the month and the last Friday of the month, plants are available for purchase. jvarneke@vtown.com.au
Queenscliffe Historical Museum Inc.	PO Box 135	QUEENSCLIFF 3225	5258 2511	Acquisition, restoration and public display of photos, documents, objects and items of historic interest to the public particularly the citizens of the Borough. Provision of research facilities for academics and others.
Queenscliff Legacy/Laurel Group	2 Fraser Street	POINT LONSDALE 3225	5258 2871	
Queenscliffe Lighthouse Theatre Group Inc.		POINT LONSDALE 3225	5258 3891	Providing entertainment for the Community. New members always welcome – all ages can sing, dance, play an instrument or just want to have fun – Join Us!
Queenscliffe Maritime Museum Inc.	PO Box 2	QUEENSCLIFF 3225	5258 3440	Maritime Museum covering the maritime history of Queenscliff and Southern Port Phillip – New members are welcome, we are open 7 days per week. Wheelchair access and child friendly. info@maritimequeenscliffe.org.au
Queenscliffe Neighbourhood House	PO Box 30	QUEENSCLIFF 3225	5258 3367	The Neighbourhood House provides social, educational and recreational programs for the whole community according to interest and need. Visit www.users.bigpond.net.au/qnhouse/
Red Cross Victoria P's & Q's Unit	PO Box 116	QUEENSCLIFF 3225	5258 1616	Red Cross meet monthly (first Friday) to raise money for Red Cross, and to have a lot of fun doing it! Visit www.redcross.org.au
Rotary Club of Queenscliffe	PO Box 242	QUEENSCLIFF 3225	5258 2932	Service to the local and international community. Activities relate to hands-on projects, fund raising, commitment to youth and educational programs etc. Visit www.rotarnet.com.au
St Aloysius Primary School	34 Stevens Street	QUEENSCLIFF 3225	5258 1736	Catholic school with a long history in the Borough. Involved in many community activities. Provides a quality education in a small school setting. Enquiries welcome. Visit www.salsqclf.melb.catholic.edu.au
St Vincent De Paul Society	31 Hesse Street	QUEENSCLIFF 3225	5221 9170	Volunteers welcome. Welfare assistance
Swan Bay Environment Association	PO Box 143	QUEENSCLIFF 3225	5258 1716	Swan Bay Environment Association acknowledges the importance of Swan Bay as a wetland of international significance. Our aim is to maintain Swan Bay in a natural

Borough of Queenscliffe Residents Kit

Organisation	Address1	Town Postal Code	Contact Phone	General Information
				and healthy state. To become a member contact ftHYER@yahoo.com . Visit www.vicnet.com.au/~sbea
Bellarine Catchment Network (formerly Swan Bay Integrated Catchment Management Committee)	PO Box 52	QUEENSCLIFF 3225	5258 1836	Call us for information about general landcare/coastcare issues, indigenous flora, weed information, community waterwatch activities, frog monitoring program, environmental group contacts, and remnant vegetation and waterways protection funding opportunities.
Global Warming Group, Queenscliffe			5258 2743	A group of concerned Borough residents that meets monthly to address issues related to global warming as the affect our area. The group has formed links with the Council and aims to provide education about global warming and to promote simple and effective ways to reduce greenhouse gas emissions. Contact Sue or Roel Wasterval wasties@pigpond.com Home page http://home.vicnet.net.au/-gwgq
Swan Bay Ladies Probus	PO Box 92	POINT LONSDALE 3225	5258 4579	--
Uniting Church of Queenscliff – Pt Lonsdale	C/- Manse, 48 Gellibrand Street	QUEENSCLIFF 3225	5258 1986	Worship service on Sunday's in Queenscliff and Pt Lonsdale. The Uniting Church in Queenscliff and Pt Lonsdale are also available for weddings and baptisms. Visit http://home.iprimus.com.au/clank/QPLUC.html
Visitor Information Centre	55 Hesse Street	QUEENSCLIFF 3225	5258 4843	Offering tourist information on Queenscliff and surrounding regions. Visit us for help planning your weekend activities, next holiday away, school project, relative visit etc.

PART C – Regional Services

Service Provider	Address	Town	Phone	Website
Barwon Water	61-67 Ryrie Street	GEE LONG VIC 3220	1300 656 007	www.barwonwater.vic.gov.au
Centrelink	Level 1, 170 Little Malop Street	GEE LONG VIC 3220	13 2300 (Pension Contact) 13 2717 (Disability Services) 13 6150 (Family Assistance)	www.centrelink.gov.au
City of Greater Geelong (Residents north of Fellows Road only)	PO Box 104	GEE LONG VIC 3220	5272 5272	www.geelongaustralia.com.au
Consumer Affairs Victoria	GPO Box 123A	MELBOURNE VIC 3001	1300 558181	www.consumer.vic.gov.au
Department of Human Services	2 nd Floor, Cnr Fenwick & Malop Streets (PO Box 760)	GEE LONG VIC 3220	5226 4540	www.dhs.vic.gov.au
Department of Immigration & Multicultural Affairs			13 1881	www.immi.gov.au
Department of Veteran Affairs	200 Malop Street	GEE LONG VIC 3220	13 3254 or 1800 555254	www.dva.gov.au
Diversitat (Geelong Migrant Resource Centre)	153 Pakington Street	GEE LONG WEST VIC 3218	5221 6044	www.diversitat.org.au
Geelong Law Courts	Railway Terrace, (PO Box 428)	GEE LONG VIC 3220	5225 3333	
MS Society	GPO Box 9903	MELBOURNE VIC 3001	1300 677323	www.msaustralia.org.au
Optus World	43 Mercer Street	GEE LONG VIC 3220	13 3999 5221 1600	www.optus.com.au
Origin Energy (Electricity)			13 2114	www.originenergy.com.au
Origin Energy (Gas)			13 2461	www.originenergy.com.au
Powercor Australia			13 2412	www.powercor.com.au
Telstra Countrywide	149 Myers Street	GEE LONG VIC 3220	1800 687829	geelong@countrywide.telstra.com
TXU Gas			13 3466	www.txu.com.au
Victoria Police	Geelong Police Station Mercer Street	GEE LONG VIC 3220	Emergency: 000 General: 5225 3100	
VicRoads	180 Fyans Street	GEE LONG VIC 3220	13 1171	www.vicroads.vic.gov.au
V/Line Trains	Geelong Rail Station Railway Terrace	GEE LONG VIC 3220	13 6196 Sales & Information	www.vline.com.au
Wathaurong Aboriginal Co-op	16 Rodney Road	NORTH GEE LONG VIC 3215	5277 0044	

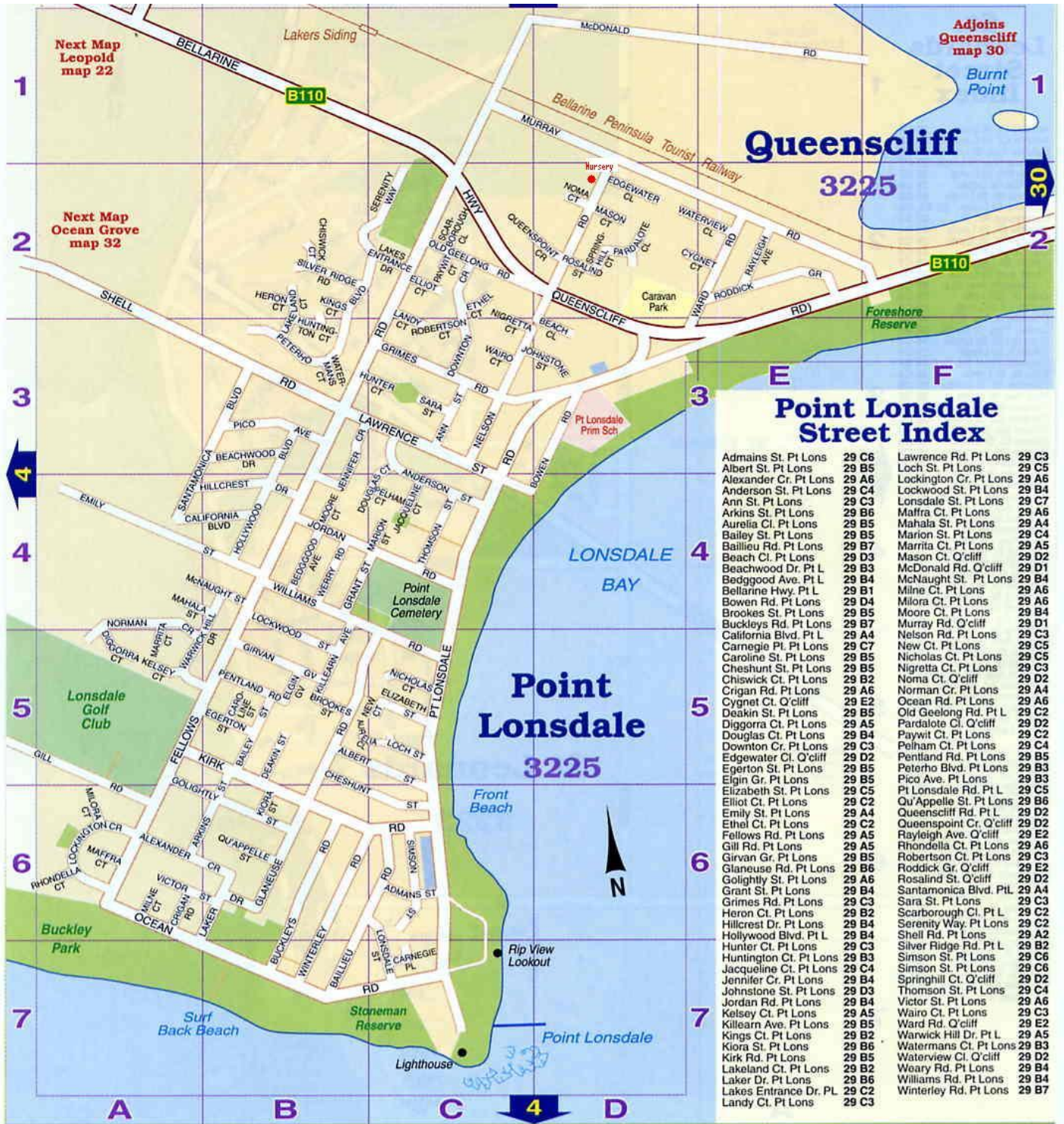
PART D - Maps

Queenscliff



Residents Kit

Point Lonsdale



Amenities List

LOCATION & MAP REFERENCE	DESCRIPTION
J L Jordan Reserve, Queenscliff Ref: Queenscliff D4	General Toilet Facilities including: Disabled Toilet, and Shower Facilities.
Larkin Parade, Queenscliff Ref: Queenscliff E4	General Toilet Facilities
Weeroona Parade, Queenscliff Ref: Queenscliff E4 & 5	General Toilet Facilities including: Change rooms and Showers.
Princess Park, Queenscliff (Near Tobin Drive) Ref: Queenscliff E5	General Toilet Facilities including: Disabled Toilet, Showers and change rooms.
Citizens Park, Gellibrand Street, Queenscliff Ref: Queenscliff D6	General Toilet Facilities
Ocean View Lookout, Hesse Street, Queenscliff Ref: Queenscliff D6	Portable Facilities – Peak Season Only
Field Park, Hesse Street, Queenscliff Adjacent to Post Office Ref: Queenscliff D5	General Toilet Facilities including: Disabled Toilet and Baby Change Facilities
Point Lonsdale Road, Point Lonsdale Opposite Shopping Centre Ref: Point Lonsdale	General Toilet Facilities including: Showers and change rooms
Lighthouse Reserve, Point Lonsdale Ref: Point Lonsdale C7	General Toilet Facilities
Ganes Reserve, Ocean Road Point Lonsdale Ref: Point Lonsdale B7	General Toilet Facilities including: Disabled Toilet, Baby Change Facilities Showers and Drinking Fountain
Henry Street, Queenscliff Ref: Queenscliff B6	Single Unisex Facility (Disabled Persons access)
Point Lonsdale Back Beach SLSC, Ocean Road, Point Lonsdale Ref: Point Lonsdale B7	Two Unisex Cubicles (Disabled Persons access)
Gasworks Skate Park, Point Lonsdale Road, Point Lonsdale Ref: Point Lonsdale D3	Portable Facility in place 12 months of the year including general toilet facilities with Disabled Toilet.